



CASE STUDY

Hybrid MSP Solution for Rural Sites Nationwide

Volt's partnership with a large U.S.-based building materials manufacturer began more than ten years ago. This client has 12-15 manufacturing plants with full-time staffing needs, averaging 10-20 contractors per site. Other plants have only seasonal requirements. Nearly all manufacturing plants are in rural areas throughout the U.S., with a minimal surrounding population.

The Challenge

The client's remote sites were being serviced by small, local suppliers who relied on manual methods for timekeeping, invoicing, and other processes. As a result, the client received an assortment of paper timecards and invoices, with no easy way to automate or centralize staffing record-keeping and accounting tasks related to billing and payment.

HIGHLIGHTS



Volt has consolidated and greatly simplified the staffing procurement process and continues to be a responsive and adaptable partner.

The Solution

In response, Volt designed a unique hybrid managed service provider (MSP) program for the client. In addition to managing their geographically-scattered staffing vendor community, we recruit about 50% of their temporary and temporary-to-hire employees. Three national and 10+ local staffing vendors subcontract with Volt to support this client.

In order to create a consolidated timekeeping, invoicing, and bill payment system, we partnered with AgileOne to implement their vendor management system (VMS), Acceleration. Using a VMS has allowed us to automate the manual processes used by many of the small, local vendors in the program in order to accommodate our client's complex procurement system.

The Result

Volt's expert program management and centralized VMS support team ensured that our client's staffing needs were met nationwide on a regular basis and during seasonal ramps. By managing all aspects of their contingent staffing process, **Volt has consolidated and greatly simplified the staffing procurement process for this client.**

Volt continues to be a responsive and adaptable partner to this client as they expand into new locations and grow their staffing vendor community. We vet existing suppliers and seamlessly onboard them into the program.